SAFETY & LEADERSHIP

SIMON PHILIPS, DIRECTOR WARREN BUSINESS CONSULTING

The key features of Leadership in Energy



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Warren Business Consulting What We Do

- Developing tomorrow's Energy Leaders
 - Need macro-economic and strategic perspective
 - Increased management capabilities beyond functional expertise
 - Particular need to develop local talent in emerging markets
- Leadership in Energy & 3-Day MBA in Oil & Gas Courses
 - Public and in-house, in variety of locations to suit clients
 - Next Leadership Course Istanbul, August 2019

Agenda

- Defining Leadership
- Hard Skills vs Soft Skills
- Leadership Styles
- Culture & Strategy

Defining Leadership

- The Art of Inspiring and Influencing Others
 to follow in a certain direction
- Leaders have Followers!

"Your title makes you a manager, your people make you a leader"

Bill Campbell, Apple Director, Business & Sports Coach

Management vs Leadership

Management

- Do things right
- 2. How & When
- 3. Processes & policies
- 4. Systems, controls, & structure
- 5. Managing the status quo
- 6. Looking at the bottom line

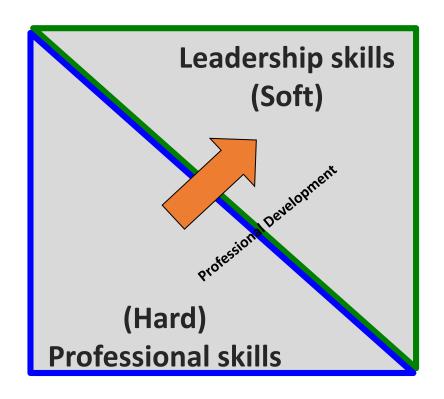
Leadership

- 1. Do the right things
- 2. What and Why
- 3. Relationships
- 4. Trust— in people
- 5. Innovating and Initiating
- 6. Looking at the horizon

Most losing organisations are over-managed and under-led

Source: Warren Bennis and Joan Goldsmith, Learning to Lead, 2003

The Leadership Development Challenge



Top level/senior executive roles require strong leadership skills

Middle level management roles

Early career stages

Leadership Styles

Prof. Daniel Goleman



Command-Control & Servant Leadership

Command-Control

Instructions flow down the organisation through management hierarchy

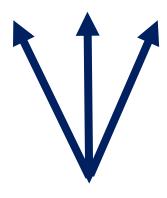
Leader



Servant

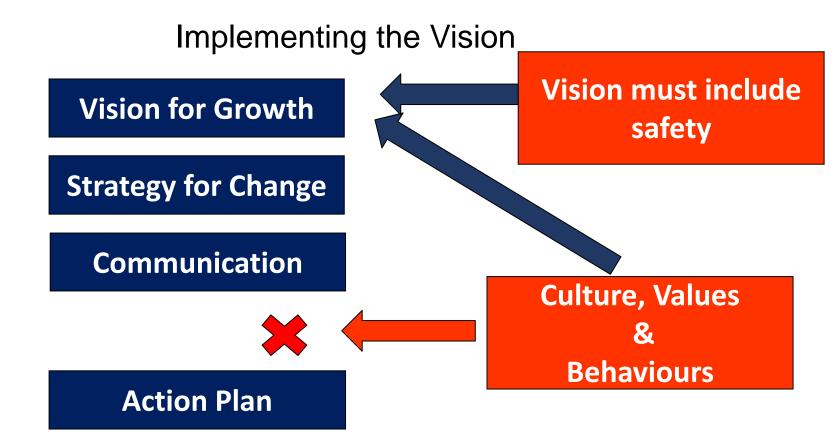
Leaders provide support to the team

Employees



Leader

Culture & Strategy



Shaping the culture

"You cannot dictate a company culture but you can nurture behaviours that underpin the culture you want."

As a result, the company's culture is simply "the way we do things around here"

Charles Handy & Dave Gray, HBR

CREST - Creating Trust in Leaders

Credibility:

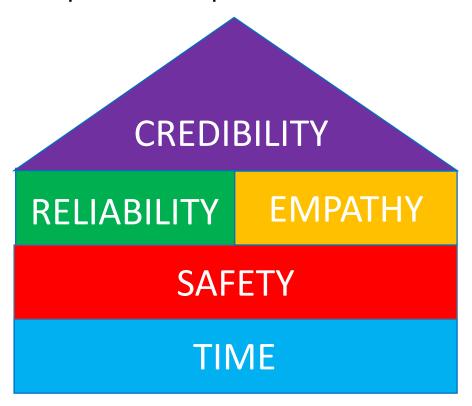
having the experience & qualifications followers expect

Reliability:

delivering on expectations

Time:

being consistent over time and giving your time to your followers



Empathy:

understanding what followers want and need

Safety:

creating a safe working environment

Conclusion

- Strategic long-term thinking
- · Soft skills more important than hard skills at this level
 - Communication

Self Awareness

Empathy

Resilience

Leaders have followers

"If people **feel** that you are fully **supporting** them to deliver great work, they will **follow** you anywhere"

Thank you!

Six Leadership Styles (D. Goleman)

- **1. Visionary**: To be used in periods of change and to manage projects but reliant on high visibility and contact
- 2. Coaching: To be used to build long-term capability and a learning culture
- **3. Affiliative**: *To be used for networking collaboratively*
- **4. Participative**: *To be used to build high-performing teams*
- **5. Pacesetting**: *To be used to search for continuous improvement*
- **6. Directive:** *To be used in an emergency but not in the longer term*

Each applicable in different cases!